

## 5<sup>TH</sup> ANNUAL SES SUMMIT

Welcome 2010-2011
Districts and Providers

Joan Miles, M.Ed. Desert Willow Conference Center August 11, 2010

#### **Agenda**

- 9:00 AM 10:00 AM Check-In & Continental Breakfast
- 10:00 AM 11:00 AM Welcome & Introduction
  - Nancy Konitzer, Deputy Associate Superintendent, Title I
  - Joan Miles, ADE SES Coordinator
  - Clay Dones, ADE Procurement Officer
- 11:00 AM 12:00 PM Operating successful SES programs: LEA Perspectives
  - Norma Basolet, Yuma ESD
  - Patrick Riley, Crane ESD
- 12:00 PM 12:45 PM Lunch
  - 1:00 PM 2:00 PM Operating successful SES programs: Provider Perspectives
    - David Dodge
  - 2:00 PM 3:00 PM Additional Q & A's / Networking Opportunity

## Overview of SES



• For LEAS

For Providers

### How Does SES Work?

#### Through a concerted effort from

- The State
- The Local Education Agency (LEA)
- The Provider
- The Teacher/Principal
- The Parent
- The Student

# What the Law Says NCLB section 1116(e)

- e) SUPPLEMENTAL EDUCATIONAL SERVICES-
- (1) SUPPLEMENTAL EDUCATIONAL SERVICES— In the case of any school described in paragraph (5), (7), or (8) of subsection (b), the local educational agency serving such school shall, subject to this subsection, <u>arrange</u> for the provision of supplemental educational services to <u>eligible children</u> in the school from a provider with a demonstrated record of effectiveness, that is <u>selected by the parents</u> and <u>approved</u> for that purpose by the <u>State</u> educational agency in accordance with reasonable criteria, consistent with paragraph (5), that the State educational agency shall adopt.

#### LEA Responsibilities

#### Each local educational agency subject to this

#### subsection shall—

- (A) provide, at a minimum, annual notice to parents (in an understandable and uniform format and, to the extent practicable, in a language the parents can understand) of—
  - (i) the availability of services under this subsection;
  - (ii) the identity of approved providers of those services that are within the local educational agency or whose services are reasonably available in neighboring local educational agencies; and
  - iii) a brief description of the services, qualifications, and demonstrated effectiveness of each such provider

## LEA Responsibilities

- (B) If requested, assist parents in choosing a provider from the list of approved providers maintained by the State;
- (C) apply fair and equitable procedures for serving students if the number of spaces at approved providers is not sufficient to serve all students; and
- (D) not disclose to the public the identity of any student who is eligible for, or receiving, supplemental educational services under this subsection without the written permission of the parents of the student.

## SES

# ·For LEAs



## Getting Started with SES

- Know your LEA Title I Allocation
- Know your LEA PPA for SES

www.ade.az.gov/asd

- Know how many students can receive service
- Know that parents select the provider
- Know who is eligible only students from low income
- Have parent application/sign up form
   LEA specific or on ADE SES website
   Must include list of all approved providers

### Title I Allocation

- SES services may be paid directly from
   Title I funds OR any other funds that are
   equivalent to 20% of the Allocation.
- The law requires:
  - 5% set aside for Choice transportation 5% set aside for Supplemental Educational Services 10% set aside for either Choice or SES
- IF no \$\$ are spent for Choice, then all monies must be used for SES

#### Parent Outreach - 1% of the 20%

LEAs may spend up to 1% of its 20% set aside to assist in providing outreach to parents. For example:

- Cost of parent notification letters
- Communication to parents through media, Internet, community partners
- Displaying information on the LEA's website
- Parent Fairs held by the LEA

## Who Is Eligible?

- Students must be of <u>low income</u>
  - 1) According to free and reduced lunch, or whatever indicator your district uses to determine low income
  - 2) Provision 2 and 3 schools -ALL eligible

#### **EXCEPTIONS:**

- If more students request services than you can fund, then students must be rank ordered by most academically needy
- If all students are eligible, THEN rank order students by most academically needy

# What Information is on the SES website?

- www.ade.az.gov/asd/title1/SES/
- List of Approved Providers by County
- · List of Approved Providers
- · List of Provider Profiles
- List of eligible schools
- · List of LEA PPA for SES

# Which Forms available are on the SES website?

- Tutor Observation Form
- SES Choice Assurance reallocation Form
- Template for LEA website SES requirements
- Performance Report/Coordinator's Report for 2011
- Parent Application\*
- Incident Reporting Form\*
- SES Agreement and Verbal Agreement

www.ade.az.gov/asd/title1/SES/
 (\*available on web now)

#### New additions to the Parent Application

- The provider or school (circle one) has explained in the event their tutoring class is full to capacity that I have the option of starting services for my child immediately by selecting my next provider choice or waiting until a slot becomes available to start tutoring for my child. If the class size is full, I choose to:
- Move my child to the next provider choice(s) until a slot is located for my child
- Stay with this provider and wait until the next session of tutoring to begin services for my child
- The provider or school (circle one) has explained that I have the option of choosing any vendor from the AZ Department of Education's Approved Provider List and the Provider has delivered a copy of the Approved Provider list to me. I have not been promised anything for signing up with this provider.
- Parent/Guardian Signature

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#### New procedures for Verbal Agreement

- Verbal Agreements can be used only if the parent is unavailable to sign the Agreement
- The provider should make every attempt to contact the parent before requesting assistance from the LEA
- The LEA reserves the option to require that the Agreement also is signed by the parent
- The Verbal Agreement must be attached to the Agreement

## Next Step

Decide how you will promote SES Must send letter to <u>Eligible</u> families informing them of this opportunity. Beyond that...

- Hold Provider Fair for parents to meet the vendors
- Distribute general flyers or applications
- Invite Providers to Back to School Night
- Discuss individually with parents of eligible students
- Create Public Service Announcement -radio

# Provider Profile on ADE SES website

Name of Provider	Type of Service	Description
RK Educational Consultants 10357 E Roywood Way Tucson, AZ 85747 Richard Klecan, ED DrK1@cox.net Phone: 520.784.0948	One on one Small group	The mission of <u>RK Educational Consultants</u> , an education service provider based out of Tucson, AZ, is to offer individualized and small-group tutoring to students in grades K-12 for the academic school year 06-07. The small, privately owned business provides tutoring in several content areas to eligible students in Title I schools through the supplemental education provision of the "No Child Left Behind Act of 2001."

# Sample Provider Description prepared by LEA

#### Advantage Tutoring Services

Instruction is based on the 6 major components of effective reading and the 5 components of mathematics proficiency, as well as the Arizona standards.

Tutors identify specific learning needs and use best strategies to help students improve learning. Pre-tests help to inform individualized instruction, and on-going assessments ensure that instruction is meeting the individual student's needs. Overall improvement is measured through a post-test.

Tutoring occurs before/after school and on weekends, according to the parents' schedules.

✓ Bilingual assistance for non-English speaking parents.

#### Specialized Student Services

SSS helps children improve their skills in 2-hour tutorial blocks. In reading, SSS can help students master the basic skills of phonics, and assist them in making meaning from text by connecting what is read to what is already known. They use evidence from the text in ways that promote good reasoning. In mathematics, the students use manipulatives and other tools to better understand math ideas and be able to apply them in problem solving.

## More Steps...

# Determine with school principals how the program will operate:

- Will it be held in schools? Where?
   For how long?
- Will you need oversight staff?
- Will you need maintenance services?
- Can you coordinate services with 21st C?
- With Sports activities?
- With other current activities?

#### A Word about Parents

#### SES is dependent upon parent choice

- May seek guidance from LEA
- Need to be informed about how to select a provider for their child
- Need to have input in the plan for tutoring
- Need to understand the responsibility for attending tutoring sessions

### A Word about Fairs

Fairs are considered to be one of the best ways to inform parents. Before and during Fair:

- LEA presenting to whole group followed by parents visiting provider tables
- · Each provider presenting to whole group of parents
- LEA providing informational material to parents
- Parents considering # of hours of service rather than
   \$ amount
- Parents applying for service at the conclusion of the fair
- LEA providing interpreters
- LEA arranging of tables, and overseeing the entire procedure to ensure fair and equitable opportunity for all

### After the Fair

- · Certify the eligibility of those who applied
- Notify each provider of those who selected their service
- If pre-testing is needed, either arrange for the provider to contact parent or district contacts them.
- Give to the provider the Agreement folder containing student's records: report, AIMS scores, and/or IEP
- · Be prepared to develop individual student goals

### A word about testing

- LEAs will complete their parts of the goals allowing time for provider and parent input during the first few weeks of tutoring
- The LEA determine whether tutoring can begin without a completed Agreement
- Provider testing occurs during the first tutoring session unless other arrangements have been made
- The Agreement must be completed by the first pay period unless other arrangements have been made

# A Word about Teacher Recruitment

Providers often recruit teachers and other professionals from local districts to be tutors.

- Request that these tutors notify schools or HR that they have been hired by XYZ Provider.
- Teachers may not tutor children from their own class.
- All tutors must have a fingerprint clearance card.

#### And more...

- Determine the frequency of payments no less than once a month
- Determine LEA policy for payments
- Determine how to handle initial testing
- Determine who will oversee the program
- Think about procedure for Agreement
- -ok to use Verbal Agreement?
- Know that teachers from your school in improvement may not tutor their own students.

# LEA Program requirements to ADE

- SAIS student info needs to be entered into system
- SES postings on LEA website
- SES Choice Assurance form submitted before amending out unused set-aside
- Performance Report/Coordinator
   Report form submitted to report on providers,
   positive or negative, due in June
- Surveys

#### District SES Website Requirements

#### by November 1st

Failure to comply may result in funds being put on Hold

Enrollment Data

School Year	#Eligible (low income)	# to receive tutoring	#Participated	Funds Available
2009-2010	1432	219	40	\$249,883
2008-2009	1494	227	34	\$275,378
2007-2008	934	239	25	\$297,000

SES Providers

Company	Grade	Group	Special Needs	ELL	Location of Service
Brainfuse	3-12	1:10		<b>√</b>	Internet based at school or public place
Campfire	K-8	1:5	✓	✓	School
Martin Porres	K-12	1:3	<b>√</b>	<b>√</b>	School
The Learning Ladder	1-12	1:3	<b>√</b>	<b>√</b>	At Learning Center

### District SES Website

# In addition district website should include:

- 1. SES timeline
- 2. Procedures for applying and completing the Agreement
- 3. Ways in which parents can make informed decisions about their options

(template available on ADE SES website)

# Reallocation/SES Choice Assurance form Required before amending unused SES set-aside

The LEA ensures all criteria contained in 34C.F.R. §200.48(d)(2)(i) has been met

 □ The LEA, to the extent practicable, has partnered with outside groups to help inform eligible families of the opportunities to transfer or receive SES

#### Agencies:

(Not providers, but outside agencies such as PTO, Migrant Ed Program, Boys and Girls Club, etc.)

# Reallocation/SES Choice Assurance form Required before amending unused SES set-aside, cont.

2. The LEA affirms that eligible students and their parents have had a genuine opportunity to sign up to transfer or to obtain SES.

Include date of notice and methods

Include at least two separate enrollment windows or continuous enrollment

3. The LEA ensures that eligible SES providers are given access to school facilities, using a fair, open and objective process, on the same basis and terms as are available to other groups that seek access.

#### Performance Report / Coordinator's Report

- Helps to establish provider effectiveness
- Maintains written document of performance
- Enables providers to strengthen program
- Gives LEA (and those affected) some input as to the credibility of the tutoring program as it operates in their school
- Assists in approval process for next year's providers
- · Due in June

### CYCLE OF TUTORING

#### BEFORE

#### Prep work

Contact & meet providers

Prepare Purchase Order for service

Establish time frames: start/end

Notify eligible parents

Prepare for Provider Fair

Complete Agreements with parent/provider

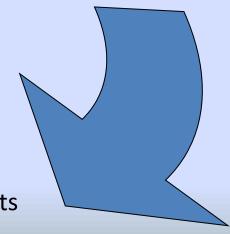
#### DURING

#### Oversee:

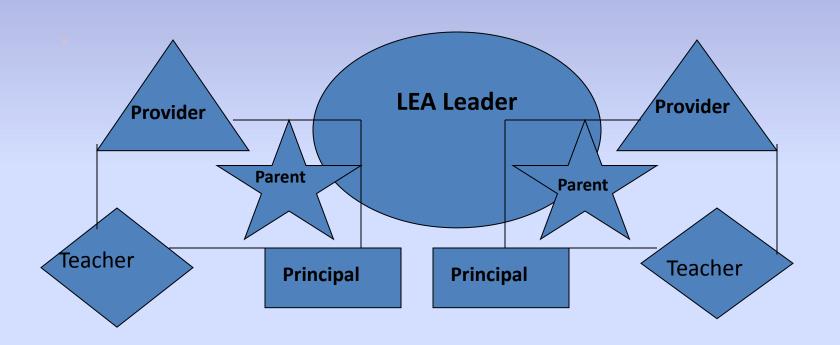
Program, providers
Payments & attendance
Receive progress reports
Submit State surveys



Receive progress reports
Evaluations-principals, parents
Submit State Performance Reports



### Shared Responsibilities Lead to Success- Increased Student Achievement, and Making AYP



## SES

# ·For Providers



### LEA Contacts

- A list of all LEA contacts will be given to you
- LEA SES Coordinator is the <u>main</u> <u>contact</u> unless the coordinator <u>designates</u> another contact.
- LEAs may include principals and or teachers in conversations with Providers

### Process for Providing Services

- Initiate contact to LEA, but generally LEAs will email providers
- Inquire about the LEA's procedure for services, i.e. use of school, fee for use, time constraints, fingerprint clearances, etc
- · Sign LEA contract and provider contract
- Offer literature on your program that can be distributed to parents, teachers and principals early in the school year

## Agreement

- Between Parent, Provider and LEA
- · Part of NCLB law
- All sections mandated

#### VS.

 Between LEA and Provider

Contract

- Part of fiduciary responsibility to LEA
- May include stipulations not included in Agreement

## SES Agreement

- Official record of services
- Obtained from the LEA
- Includes all information required by law

Timelines for achieving Student goals: Intermediate and Final Timeline for Progress Reports
Signatures of all parent/provider/LEA

· Folder should contain:

Student progress reports/AIMS scores/IEP (if applicable)
Student attendance sheet
Other pertinent information

Original Agreement goes to LEA office

## Student Goals in the Agreement

- <u>LEA maintains responsibility</u> for establishing goals w/provider & parent input OR, may ask provider to write goals.
- Must be aligned with school curriculum
- Should reflect use of SMART goals:

Strategic and specific

Measurable

Attainable

Results-based

Time Bound

## Verbal Agreement can be added to Agreement

To be used if a parent is unable to sign off on student goals

- Document the call and attach form to formal Agreement
- Copies go to parent, LEA, and provider

## Supplemental Education Services (SES) Parent Verbal Agreement

**Authorization for Acceptance of Goals/Student Plan** 

District:	School:
Date Goals/Student Plan were rev	iewed with parent/guardian:
This document hereby certifies that	t SES Goals were developed for
	in consultation with the parent/guardian
Student name	
	by telephone onat
Parent/Guardian	Date
· · · · · · · · · · · · · · · · · · ·	
Time - AM or PM	District/School Representative
Scores and/or a diagnostic pre as	Is/Student Plan were reviewed with parent/guardian:  ment hereby certifies that SES Goals were developed for  in consultation with the parent/guardian  Student name  by telephone on  Date  Date  Date  S/Student Plan are based on a compilation of the school/district's most recent Test ad/or a diagnostic pre assessment to be administered by  Tutoring Program.  (insert tutoring company)  Ilemental Education Services Agreement outlining the Goals/Student Plan was sent ne parent/guardian on  Date  Joate  Joan  Joate  Joate  Joate  Joate  Joan  Joate  Joan  Joa
· ·	
home to the parent/guardian on _	
Parent/Guardian understands that returned to the District/School.	Tutoring Services cannot begin until signed agreement is
District/School representative:	Provider representative:
PRINT NAME	PRINT NAME
SIGNATURE	SIGNATURE

## Program Responsibilities to LEA

Meet with LEA Contact - to discuss

use and/or: cost of facilities completion of contracts payment schedules attendance for students acquisition of signatures progress report schedules

progress report schedules
canvassing
provider fair
plan for absences and no-shows
for tutors

- Submit <u>completed</u> Agreement form
- Submit attendance sheet with request for payment.
- Send timely progress reports to all stakeholders.

## Invoices

NOTE: LEA must obtain a purchase order to pay for provider services.

- Billing reflects tutoring hours
- Pre/post testing is included in the PPA
- · PPA covers all costs of tutoring
- Invoices submitted to district in a timely manner
- No "gift" hours permitted
- No Billing for snack or break time
- Discuss all billing policies with the LEA

## Provider Program Responsibilities to ADE SES Coordinator

October

Provide list of schools servicing Provide number of students Update monthly

- February
   Respond to surveys as requested
- April (90 days prior to contract ending)
   Submit any changes for upcoming year
- July
  Submit final academic reports for students
  On-going

Respond to emails and phone calls, please!

## Provider Responsibilities to ADE Procurement Office

#### Insurance information

keep policies up to date
-include sexual molestation coverage

#### · Contact information

change of phone/address, etc change of ownership, partners, legal signers

#### No contract changes

adhere to commitments as outlined in proposal, including services to remote areas.

## Program Conclusion

- · Provider contracts conclude June 30, 2011
- Not all LEAs extend project end-date to Sept. 30
- Services end when funds are spent, at the end of the school year or by previous mutual agreement
- Summer tutoring is initiated by LEA, not provider, and dependent on funding
- · Final reports must be submitted by July 31

# A Word about Canvassing, Courtesy First!

- Pick up application forms from LEA (or ADE website)

  Application must include the complete list of all approved providers
- Application does not equal enrollment!
- Distribute applications widely in the area
  - -Do not fill in for parent
- Leave info for parent to read about your company
- All applications must be turned in at the LEA office or local school office by parent, not provider
  - Sent to school with child, mailed, turned in after fair
  - OK to provide stamped envelope addressed to LEA

## Canvassing Guidelines

 Principal may request that canvassing not occur during some events

 Task force will develop detailed guidelines ASAP

### A Word About Fairs

- Abide by the guidelines of the fair
- Be sensitive to the parents
- · Respect your fellow providers

NO sandwiches, pizzas, etc. at fairs!

NO incentives for signing up students Incentives for program completion limited to nominal \$25 value and must be educationally relevant

## A Word About Tutors

- Must be ready to start within 2 weeks of assignment
- Must have fingerprint clearance card prior to working with students
- Should have a copy of goals for each student
- Must teach during tutoring-no free time
- Must abide by LEA procedures
- Should try to collaborate with student's teacher

## Termination of Contract

#### · On a company basis:

if the provider has violated other provisions that must be included in the contract:

- provisions regarding preparing and distributing student progress reports;
- · invoicing and receiving payments for services
- preserving student privacy
- complying with applicable health, safety, and civil rights laws, e.g. fingerprint clearance cards.

#### RESOURCES

- The New Title I: The Changing Landscape of Accountability, Kristen Tosh Cowan, Esq., May 2007
- Tutors for Kids –
   <a href="http://www.tutorsforkids.org">http://www.tutorsforkids.org</a>
- Education Association Industry (EIA)
   http://www.educationindustry.org
   Code of Professional Conduct and Business
   Ethics for SES Providers, November 2005

## Questions?

- Help to make a better program
- · Help us to collaborate
- Keep us sharp
- Email me with any and all questions and suggestions.

This program is what we create for our students!

### Thank you ALL for...

- Your sincere efforts
- · Your willingness to implement change
- Your assistance to new providers
- Your service to our students

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